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NBP Fund Management Limited

AM1

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Welcome to the world of NBP Funds

Thank you for choosing NBP Funds for your saving and investment needs. Please go through the contents of your welcome pack carefully and find your NBP Funds Gold Debit Card enclosed within. Your Debit Card is your ticket to a new era of e-banking, convenience and security.



For card activation and PIN generation:

- Please call NBP Funds Customer Service Center at 0800-20002 from your registered number.
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- Set your Personal Identification Number (PIN) when our customer service representative transfers you to the Interactive Voice Response (IVR) recording.

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POS Transactions

Shop at thousands of stores and dine at your favorite restaurants by paying directly through your Debit Card.

(vi)) Contactless Payments

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24/7 Phone Banking

Get in touch with our customer service representatives anytime, anywhere, and enjoy the same level of personalized service that you receive at all our branches.

EMV Chip Card

Make payments without any worries. Our Debit Cards are designed with EMV chip technology which is the latest global standard for card payments, and offers enhanced security to prevent fraud.

24/7 Fraud Protection

Enjoy round-the-clock protection of your NBP Funds account. Our teams monitor all account activity and our customer service representatives are always available at 0800-20002 to assist you with any suspected fraud.

SMS Alerts

Receive real-time SMS alerts on your registered mobile number to stay updated about every transaction made against your NBP Funds account. Online account logins are also notified via this service.